

# E-CONSENT AUTHORIZATION GUIDE

**Your quick step-by-step guide to providing e-consent**

## CUSTOMERS **WITHOUT** AN EXISTING ONLINE ACCOUNT

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1. Go to this link: [www.silverhillcapitalloanservicing.com](http://www.silverhillcapitalloanservicing.com)
2. Enter your loan info to validate your identity
3. Enter your Username, Password, Email Address for email consent, and Phone# for SMS & Phone system consent.
4. Accept the E-sign Disclosure & Consent language.

If you do not accept, and choose to "skip, you will not be eligible to sign up for paperless or other electronic communications, and the registration process is completed.

**Would you like to set up E-Sign Disclosures & Consent?**

Please review the E-sign Disclosure & Consent below and agree to proceed.

### **Terms and Conditions**

This Silver Hill Capital, LLC ("Silver Hill Capital") Online E-Sign Disclosure and Consent ("Disclosure") applies to all Communications that we may provide you electronically in connection with our website or mobile application, including information we may be required by law to give you "in writing" or electronically with your consent. Please note that consenting to receive Communications under this Disclosure will not automatically enroll you in Paperless Statements. The words "we," "us," and "our" refer to Community, or any affiliate, agent, independent contractor, designee, or assignee that we may, at our sole discretion, involve in the provision of Communications, and the words "you" and "your" mean you, the individual(s) or entity identified on the Account(s). As used in this Disclosure, "Account" means the account you have with us now or in the future.

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By checking here, I agree to the above E-sign Disclosure & Consent language.

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# Would you like to receive paperless communications?

We'll email you when your monthly statement and other important documents are ready to be viewed online instead of sending them via postal mail.

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This Silver Hill Capital, LLC ("Silver Hill Capital") Online Disclosure and Consent ("Disclosure") applies to all Communications for Silver Hill Capital Paperless Communications accessible online.

The words "we," "us," and "our" refer to Silver Hill Capital, or any affiliate, agent, independent contractor, designee, or assignee that we may, at our sole discretion, involve in the provision of Silver Hill Capital Paperless Communications, and the words "you" and "your" mean you, the individual(s) or entity identified on the Account(s). As used in the disclosure, "Account" means the account you have with us. "Communication" means any monthly billing or account statements, and all other information related to your account, including but not limited to information that

## CUSTOMERS WITH AN EXISTING ONLINE ACCOUNT

1. Click on Profile
2. Go to "E-sign/Paperless" section
3. Check the circle button below the "Term and Conditions" section.
4. Click Accept



Hello CUSTOMER NAME

Total Amount Due	Recent Activity				Details
<b>\$2,684.51</b>					
<a href="#">Payment Breakdown</a> on 06/01/2020					
<a href="#">Make a Payment</a>					
<a href="#">Set Up Auto Pay</a>					
<a href="#">View Statements</a>					
<a href="#">View Loan Details</a>					
	Transaction Applied Date	Due Date	Total Amount Received	outstanding Principal Balance	Suspense Amount
	07/27/2020	07/01/2020	\$0.00	\$142,095.42	(\$1,369.23)
	07/27/2020	07/01/2020	\$1,369.23	\$142,481.35	\$1,369.23
	07/10/2020	06/01/2020	\$0.00	\$142,481.35	(\$1,369.23)

## Profile

[Summary](#)[Alerts](#)[E-sign/Paperless](#)

User ID

Mikeiscool

Password

[Edit](#)

Email Address

anthonymsmith@bayview.com

[Edit](#)[Summary](#)[Alerts](#)[E-sign/Paperless](#)

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[Accept](#)